



**FOR IMMEDIATE RELEASE**

## **Ovolo Hotels announces Care.Free. guest policy, championing freedom and flexibility**

**[1 March, 2022]** Ovolo Hotels has today launched Care.Free., a guest policy that puts freedom and flexibility at the forefront. The policy covers three major points that are of importance to guests who wish to book and experience the best in effortless living, including: best rates, flexible cancellations, and The Perks.

By booking directly with Ovolo, guests will automatically be entitled to the best and lowest rate possible. Even if rates drop before check-in, Ovolo will price match, and if the room has been pre-paid, then guests will get the difference in credit to spend at Ovolo.

Cancellation policies are usually strict and rigid. But when booking with Ovolo, guests don't need to stress as Ovolo is ready to bend over backwards to help. Whether a guest needs to change the date of their stay or cancel their booking altogether, Ovolo is happy to do so for the smallest of fees.

Naturally, the fabulous Ovolo Perks will be included when guests book direct. The wonderful array of inclusions are: complimentary breakfast, superspeed Wi-Fi, complimentary daily social hour, complimentary in-room minibar, self-service laundry, 24-hour gym, complimentary welcome loot bag, and all day snacks.

Founder and CEO, Girish Jhunjhnuwala, says, "Effortless living is at the core of Ovolo, and by listening to our guests, one common theme kept arising and that was 'FREEDOM'."

"We believe hotel guests deserve to feel a sense of freedom during their stay – freedom to enjoy WiFi, freedom to eat and drink their mini-bar dry, freedom to switch or change a booking if needed without the stress, and to know they will always get the best rate. Ultimately it's the freedom to enjoy yourself, no permission required."

Ovolo has always liked a bit of good clean fun and has always been committed to providing guests with the highest possible standards of cleaning. In light of world events, Ovolo is going full OC/DC - Obsessive Commitment to Deep Cleaning. Whether that's rockin' out on temperature checks or rollin' out the hand sanitiser, guests can fully relax knowing that there will be 10 squeaky clean rules and regulations which have been implemented, and that they will be in good (thoroughly washed) hands.

Visit [ovolohotels.com](https://www.ovolohotels.com) for more information.

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*\*Care.Free. is not valid for any quarantine bookings as they are subject to their own booking and cancellation policies.*

**Press Images:** [https://hindgroup-my.sharepoint.com/:f:/g/personal/ovaus\\_ovolohotels\\_com/EkzQrc35l1IHh5SJ75zYZCkBT4JTIZk-sELtn-Qjnf-uCQ?e=sLR7w2](https://hindgroup-my.sharepoint.com/:f:/g/personal/ovaus_ovolohotels_com/EkzQrc35l1IHh5SJ75zYZCkBT4JTIZk-sELtn-Qjnf-uCQ?e=sLR7w2)

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**About Ovolo Group**

The Ovolo Group was founded by entrepreneur Girish Jhunjhnuwala and first entered the real estate market in 2002; then further expanded into the hotel industry in 2010. Ovolo Hotels quickly became one of Hong Kong and Australia’s most dynamic independent owner-operated hospitality firms by providing guests with the best in effortless living across hotels and food and beverage outlets.

The Ovolo Group is a collection of contemporary hotels that keep you connected to the little luxuries you love, all effortlessly included. The company prides itself on being in touch with the modern traveller through award-winning interior designs, detail-driven comforts, complimentary value-added services like the mini bar and breakfast, with cutting-edge technology. Ovolo Hotels have been acknowledged for Hotel and Accommodation Excellence, receiving the accolade “Hotel Brand of the Year”, at the 2019 and 2020 HM Awards.

A proud Hong Kong brand, Ovolo Group remains a family-owned and privately-operated business operating four hotels and three restaurants in Hong Kong, and eight hotels and seven restaurants across Australia in Sydney, Melbourne, Canberra and Brisbane.

Ovolo also has the By Ovolo Collective within its portfolio of hotels, a distinctive collection of four hotels each one unique, each one special, the more guests explore, the more they’ll find. These include Nishi Apartments in Canberra Australia, The Sheung Wan by Ovolo and The Aberdeen Harbour in Hong Kong, and Mamaka Kuta Beach in Bali Indonesia.

As of March 2021, Dash Living collaborated with Ovolo Hotels to launch two new generations of serviced rental solutions in Hong Kong. A total of 135 rooms and suites that form part of a new generation of serviced rental solutions for hyper-mobile millennials will be available for booking. The Aberdeen by Dash Living, soon-to-be converted from Mojo Nomad By Ovolo, offers 79 rooms ranging from studios to executive suites. The 56-room The Sheung Wan By Ovolo, only remaining under Ovolo’s management for stays under 7 days, will offer units from studio, one bedroom, to family room options.



Ovolo acknowledges the Traditional Owners of the lands on which we are located. We recognise their continuing connection to land, waters and culture, and pay our respects to their Elders past, present and emerging.

w: [www.ovolohotels.com](http://www.ovolohotels.com)