



MEDIA RELEASE

2 July 2020

A Quarantine Stay Fit For A Rock Star And Helps Those In Need!



Ovolo knows 14-night quarantine stays are not the easiest, being confined to a cramped room consecutively for days and with little to do and limited service. That's why Ovolo Hotels have launched the new Quarantine Concierge services and inclusions fit for a rock star. With the Quarantine Concierge amplifications, it is sure to make any guest's long-stay ever the more enjoyable and trust Ovolo when they say it is possible with these new services and inclusions.

Some of their team, through no fault of their own, have faced adversity through being furloughs and unfortunately have not secured government support or wage subsidies. Hence, they have come up with a Shiny Happy People Promise. Ovolo Group is a human-led business and they are dedicated to supporting the humans of Ovolo. So, in true Ovolo style, for the rest of 2020, 5% from every direct booking will go towards supporting their teammates most in need.

With Quarantine Concierge, everything is kicked up a notch with exciting new add-ons so each guest can add a little oomph to their quarantine stay – something that no other 14-night stay package offers. Whether it's stimulating the mind, the body, or even the liver, this package has something for everyone.

Ovolo In-Room Perks:

- Free Unlimited premium Wi-Fi
- Free daily breakfast
- Free daily minibar and loot bag
- Free daily happy hour
- Apple TV and Alexa

- OC/DC Grade Room Sanitization

Quarantine Concierge inclusions:

- \$1,000HKD F&B voucher – Enjoy the quarantine life to the fullest with \$1,000HKD in F&B credit to spend at your leisure.
- Fitness Kits – It's difficult getting workouts in when guests are stuck all day in their rooms. With the provided fitness kit, it's a little easier to stay fit now (so you can eat more later).
- Potted Plant – Guests will be provided with a potted plant to keep their lives a little green and a little less dull.
- Mindfulness Kit – Being confined is sure to do anyone's head in, but with the mindfulness kit guests can keep their heads (and their brains) fully in check.
- Morning Coffee – Each guest will receive 1 complimentary barista coffee each morning to get their day started.
- Daily Essentials Run – An exciting new service, guests can submit their daily essential needs every night to the hotel concierge and by the next day all will be taken care of.
- Step Challenge – Submit a screen shot of 10,000 steps or more and be rewarded with a refreshing cold pressed juice to quench the thirst thereafter.
- Release Party – Could there be any better feeling than being released from 14 days of confinement? It can when guests get a free bottle of Cava delivered to their room the day before the release day.

Ovolo is always committed to ensuring guests receive the highest possible standards of cleanliness. They recently implemented OC/DC (Obsessive Commitment to Deep Cleaning) standards, introducing 10 squeaky clean rules and regulations so guests can be rest assured that they are in good (thoroughly washed) hands.

"This package takes what can be a daunting prospect for some to an experience that is personalised and fun," said Tim Alpe, COO Ovolo Hotels Hong Kong. "In addition, our new OC/DC cleaning and hygiene standards injects some personality into something quite clinical, so guests are sure to have a unique experience at Ovolo."

When booking any stay for 14 nights or more at Ovolo Central, Ovolo Southside or The Sheung Wan by Ovolo, guests can book the new Quarantine Concierge through the Ovolo Hong Kong offers page or if you prefer to speak to your personal Quarantine Concierge throughout the booking process you can do so by emailing quarantine@ovologroup.com or calling +852 2165 1000.

-ENDS-

For further information and imagery requests, please contact:

Stephen Howard

Group Director of Marketing, Ovolo Group

t: +61 2 9331 9068 m (AUS): +61 435 106 187

e: stephen.howard@ovologroup.com

Chris Lee

Senior Communications Executive, Ovolo Group AU

t: +61 2 9331 9068 m (AUS): +61 424 300 545

e: chris.lee@ovologroup.com

Victoria Ko

Senior Communications Executive, Ovolo Group HK

t: +852 2165 1032 m (HK): +852 9855 9438

e: victoria.ko@ovologroup.com

About Ovolo Group:

Ovolo Group was founded by entrepreneur Girish Jhunjhnuwala in 2010 and has quickly become one of Hong Kong's largest and most dynamic independent owner and operator of hospitality firms. The Group provides both business and leisure guests with the best in effortless living across numerous hotels and F&B outlets internationally.

A collection of contemporary hotels that keep you connected to the little luxuries you love, all effortlessly included. The company prides itself on being in touch with the modern traveller through award-winning interior designs, detail-driven comforts, complimentary value-added services like the mini bar, breakfast, Wi-Fi, and more, and cutting-edge technology - all done in signature Ovolo style. At the 2019 HM Awards, Ovolo Hotels were acknowledged for Hotel and Accommodation Excellence, receiving the accolade "Hotel Brand of the Year".

A proud Hong Kong brand, Ovolo Group remains a family-owned and privately-operated business operating four two and four restaurants in Hong Kong, and six hotels and five restaurants across Australia in Sydney, Melbourne, Canberra and Brisbane. Ovolo is also developing two new hotels in Melbourne, Australia (South Yarra and South Melbourne).

Ovolo also has the By Ovolo Collective within its portfolio of hotels, a distinctive collection of four hotels each one unique, each one special, the more guests explore, the more they'll find. These include Nishi Apartments in Canberra Australia, Mojo Nomad Aberdeen Harbour in Hong Kong, The Sheung Wan Hong Kong launching April 2020 and Mamaka Kuta Beach Bali Indonesia launching late 2020.